APPENDIX

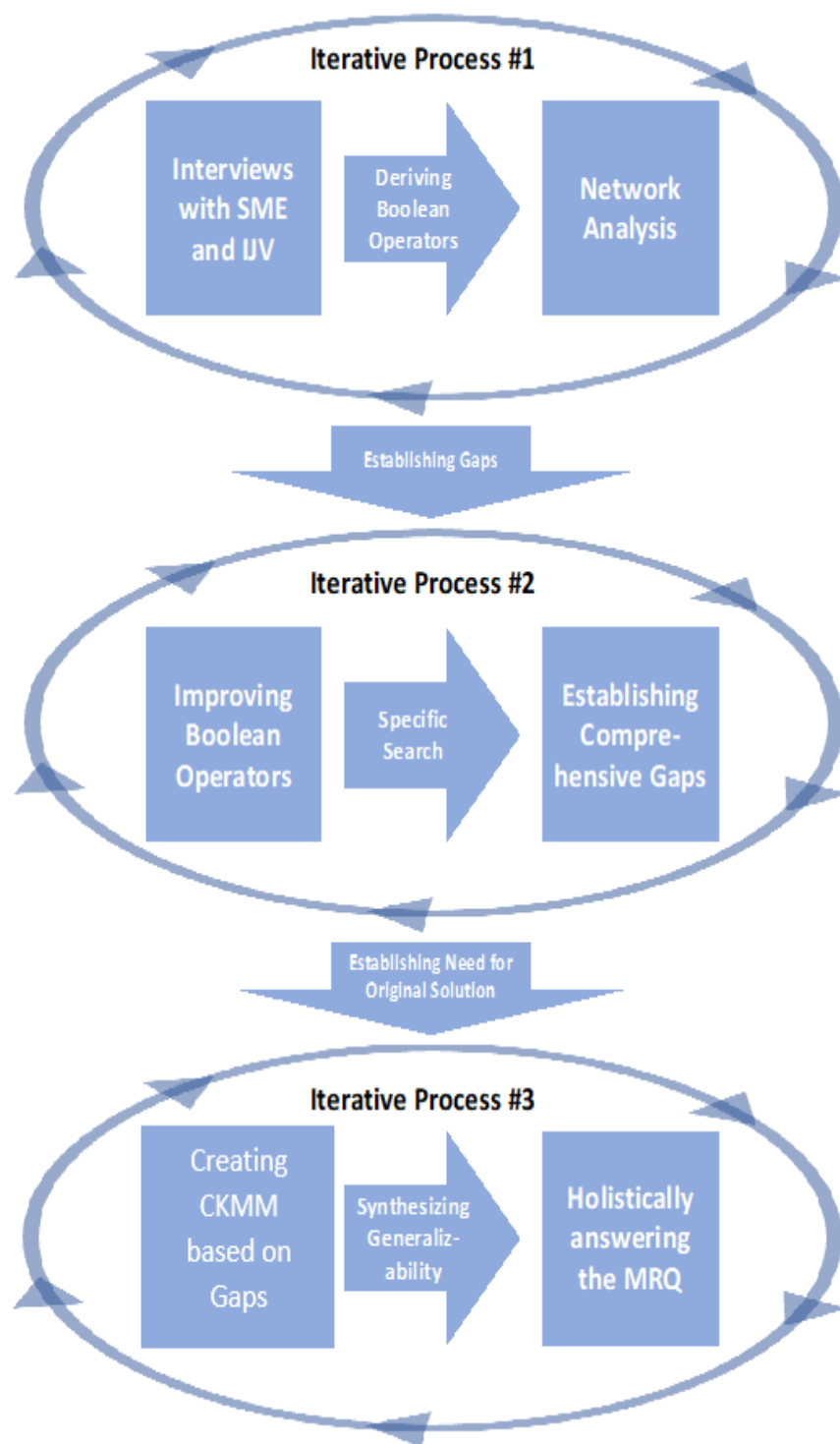*Figure 1. Visualization of Iterative Processes Used to Answer the MRQ*
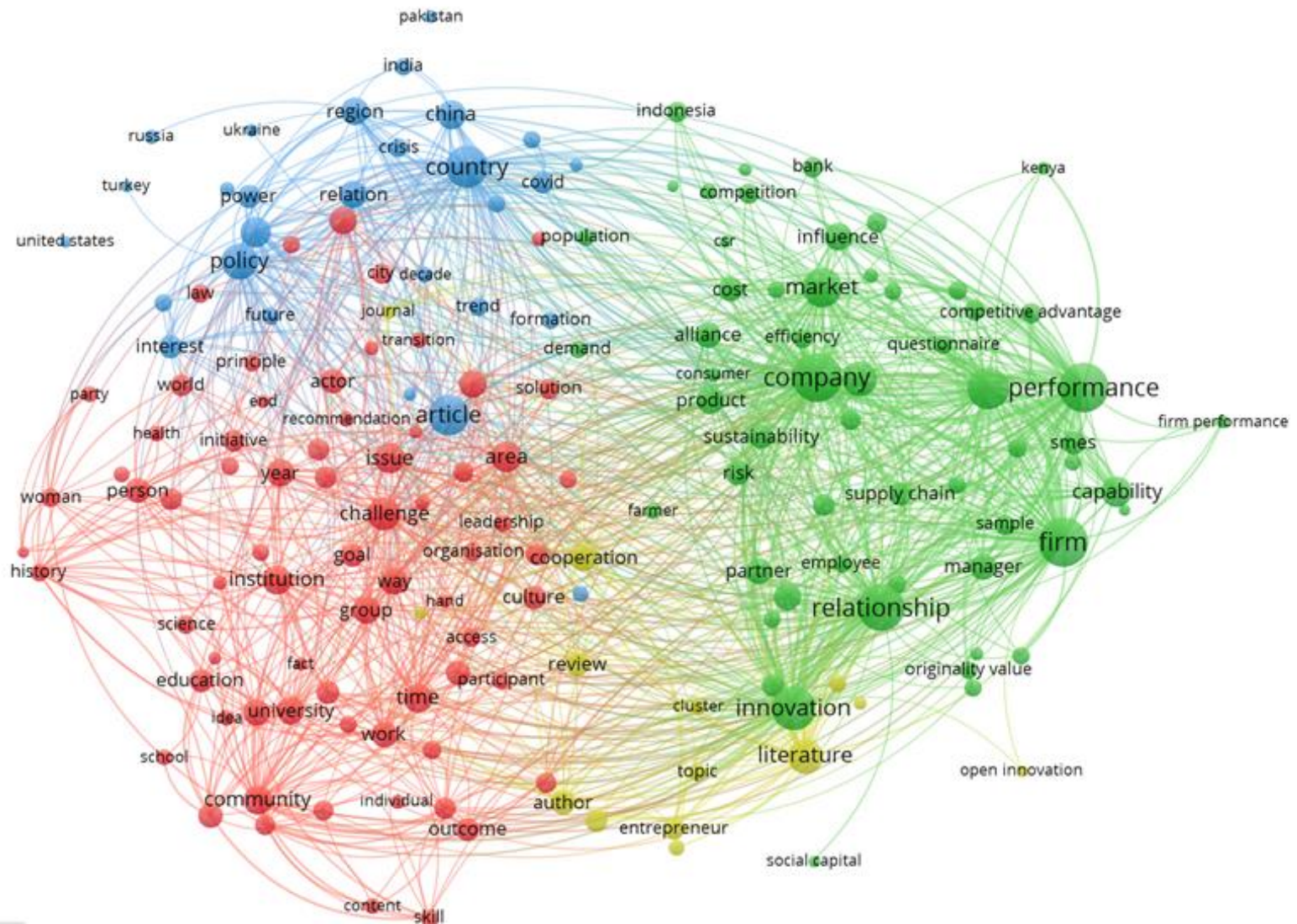
Figure 2. VOSviewer Network Visualisation by Total Link Strength
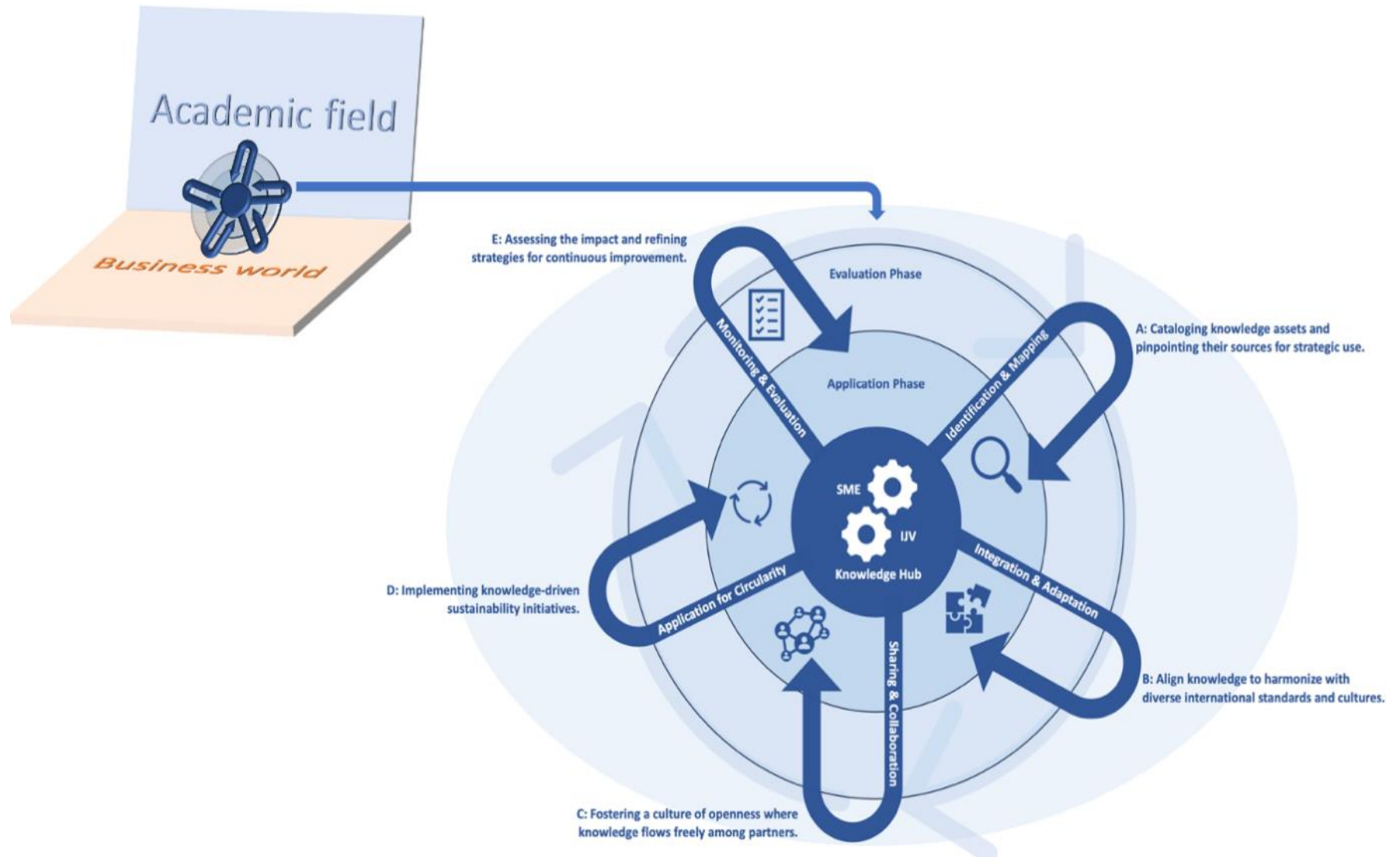
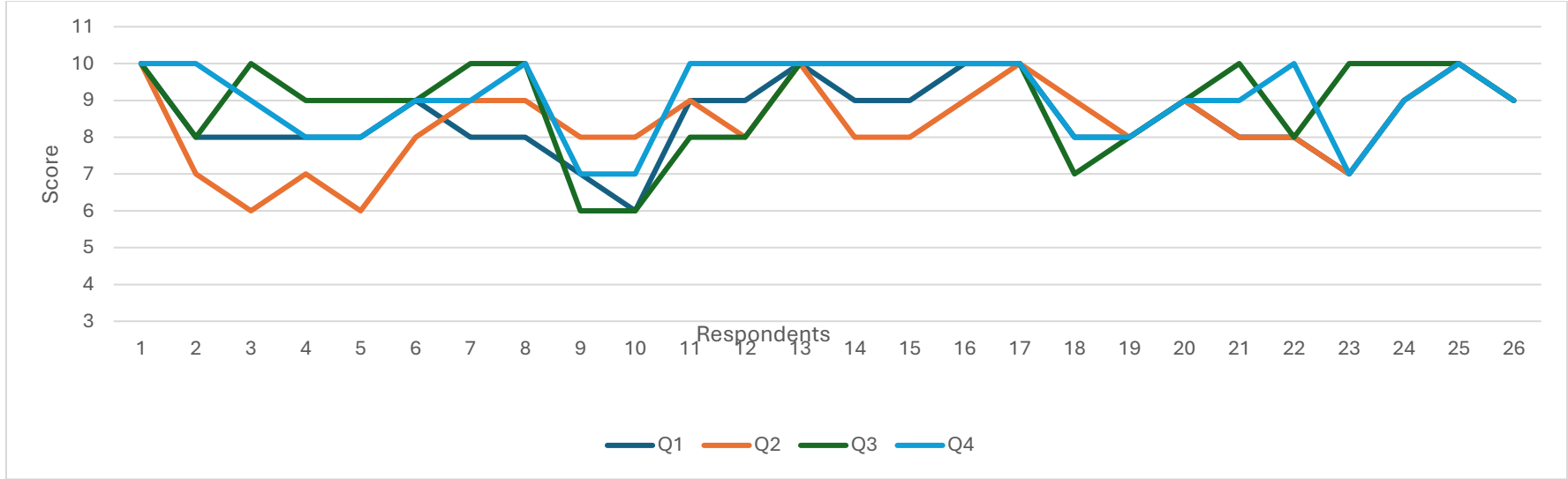*Figure 3. VOSviewer Overlay Visualisation by Occurrences*

Figure 4: Circular Knowledge Management Model (CKMM)

Figure 5. CKMM Survey Results